



IRC Event – 06 July 2016,  
17:00-18:30

## ‘Accountability tools to improve WASH service delivery’, The Hague, The Netherlands

7AM Buitenhof 47, 2513 AH The Hague, the Netherlands

This event will be hosted by IRC and supported by presenters from Simavi, SNV and DGIS. It brings together experts and practitioners in WASH and sustainable development.

### Programme

16:30-17:00	Welcome: Coffee and tea/networking
17:00 – 17:05 17:05 – 17:10	<ul style="list-style-type: none"><li>• Welcome Patrick Moriarty, CEO, IRC</li><li>• Introduction to the programme and speakers by the moderator: Mark Westra, AKVO</li></ul>
<b>Speakers</b> 17:10–17:55	<ul style="list-style-type: none"><li>• Accountability tools at different institutional levels. By: Roel Blesgraaf, (Simavi)</li><li>• Social Accountability: the use of community feedback mechanisms to improve service delivery. Experiences from Nepal. By Jessie, Bokhoven (SNV).</li><li>• Flows of water, funds and results: a DGIS perspective on accountability in the development sector. By Kees Oude Lenferink (DGIS)</li></ul>
<b>Panel &amp; plenary discussion</b>  17:55-18:25	Moderated Plenary debate
18:25-18:30	Closing remarks and an invitation to drinks and networking
19:30	End

## About IRC events

IRC runs a series of thematic events in The Hague, open to all interested parties. These series bring together professionals to network and discuss hot topics in the water, sanitation and hygiene sector. They are forward looking and multidisciplinary in nature presenting the latest thinking from governments, NGOs, private sector and academia.

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You can still [register here](#) for the upcoming event

## About IRC

IRC is an international think-and-do tank that works with governments, NGOs, entrepreneurs and people around the world to find long-term solutions to the global crisis in water, sanitation and hygiene services. At the heart of its mission is the aim to move from short-term interventions to sustainable water, sanitation and hygiene services. With over 45 years of experience, IRC runs programmes and projects in more than 25 countries and large-scale projects in seven focus countries in Africa, Asia and Latin America. It is supported by a team of over 100 staff across the world.

## Contact

Event coordination: Stef Smits [smits@ircwash.org](mailto:smits@ircwash.org)

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## Route

Venue: 7AM Buitenhof 47, 2513 AH The Hague. How to get to 7AM? Follow this [link](#) to for the directions.

Supporting water sanitation  
and hygiene services for life

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## Speakers



**Roel Blesgraaf** is the Public Affairs Offer WASH at Simavi. Educated as a water engineer and with experience in an international policy context, Roel builds bridges between public and private parties, between technology and policy. He likes to work on creative solutions for complex institutional challenges. His main focus is on Watermanagement, environmental policy, international relations, development cooperation, water-food-energy nexus, WASH, climate adaptation, disaster risk reduction, public-private partnerships.



**Jessie Bokhoven** is the Program Manager for SNV's Voice for Change Partnership (a Strategic Partnership with IFPRI)". Jessie has been with SNV for more than 25 years. She has held several positions within SNV, her most recent ones being Head of Strategy and (interim) Country Director for Mozambique.



**Kees Oude Lenferink** has worked with the water department of the Netherlands Ministry of Foreign Affairs since 2014 on the topic of using digital tools for enhancing transparency and accountability in water projects funded by the ministry. This includes both work on the activity level through digital IATI-based publishing, and support in the field of digital WASH monitoring, for example in the new partnership between IRC, UNICEF, and Akvo. Kees holds an MSc degree in Climate Studies and Hydrology from Wageningen University.



**Mark Westra** leads the Product team at the Akvo Foundation. In this role, he is responsible for defining the user experience of Akvo's various products, and overseeing product strategy and the development roadmap. Prior to this, Mark was the editor of Akvopedia, combining his technical knowledge on sustainable, simple water technology with his broad technical editorial experience to maintain the high quality standards of the Akvopedia content and the online community which contributed to it. Mark has also led Akvo's role in the WASH Consortium during the MFS II programme, and worked as a key member of the team developing and deploying Akvo FLOW as a programme and product manager. Mark studied Physics and Philosophy, and holds a PhD in