

ABOUT The PROJECT PARTNERS AND AREAS OF COLLABORATION of the

Strengthening Local Government Capacity to deliver water services Project is a 3 year initiative funded by the Conrad N. Hilton Foundation.

Community Water and Sanitation Agency (CWSA)

The Community Water and Sanitation Agency (CWSA), was established by an Act of Parliament, Act 564 in 1998 as the lead public sector agency with the object of facilitating the provision of safe water and related sanitation services to rural communities and small towns through a decentralized service delivery approach. The approach recognizes the District Assemblies as the frontline public institutions for the provision of safe water and related sanitation services. CWSA is responsible for developing national norms and standards for rural areas and small towns. The primary purpose of these norms and standards is to guarantee the quality of water services and ensure that the rights of consumers are protected; and to regulate the relationships between consumers and the providers of water and sanitation services.

CWSA is the government host of the Project within the framework of the partnership. Operationally, CWSA is responsible for all regional and district level Project activities. The Agency ensures that all work in this project aligns with the sector guidelines, operational documents, standards and procedures for rural water supply of the Government of Ghana. CWSA leads scaling up of new experiments and for rolling out the monitoring systems as well as fostering collaboration with other Government interlocutors including the Participating District Assemblies, the Regional Coordinating Councils, the Water Resources Commission, the Ministry of Water Resources Works and Housing; and the Ministry of Local Government and Rural Development.

IRC

IRC is a 'think-and-do' tank that works with governments, NGOs, businesses and people around the world to find long-term solutions to the global crisis in water, sanitation and hygiene (WASH) provision. At the heart of its mission is the aim to move from short-term interventions to sustainable water, sanitation and hygiene services. With over 45 years of experience, IRC runs large-scale programmes in seven focus countries in Africa, Asia and Latin America and projects in more than 25 countries. IRC has worked with stakeholders in Ghana since the 1990s. Central to IRC work is identifying areas in service delivery that need improvement. IRC works with government, development partners, private sector organisations, NGOs and research institutions to diagnose underlying causes of failure of water systems and together generate alternative solutions and ideas. These are tested in pilot districts to establish their effectiveness. The proven results and support tools inform WASH planning and investment decisions, operational management of water facilities and adaptations to national policies, standards and guidelines.

IRC is the lead within the framework of the partnership. IRC has responsibility towards the Conrad N. Hilton Foundation and ensures timely financial and content reports on the overall progress towards achievement of outcomes including coordination of the learning and

reflection cycles of the project. IRC draws on its local and international expertise to support the delivery of the Project results and coordinates implementation of the various components of the project (the Hosting Agreement with CWSA, delivery inputs from Burkina Faso and Ethiopia) to ensure that synergies are maximized for achievement of results. Additionally, IRC manages relationship among the various parties in Ghana: Government (CWSA) and the various Hilton Foundation Grantees.

WaterAid

WaterAid is a charitable trust established in 1981 to transform the lives of the poorest and most marginalised people by improving access to safe water, sanitation and hygiene. WaterAid works with local partners to deliver clean water and toilets; promotes good hygiene, and campaigns to make change happen for everyone everywhere.. With hundreds of partners including civil society, government and the private sector, WaterAid delivers water, sanitation and hygiene to those most in need and make transformational change happen so that governments across the world provide all of their citizens with affordable and sustainable services.

Within the framework of the partnership, WaterAid Ghana is responsible for implementing the models and tools of service delivery approach in equitable and sustainable ways by scaling these up in their districts of operation using its own partner organizations and district staff. IRC and WaterAid will collaborate to make the regional learning centre on citizen engagement more effective. The outcomes of this collaboration will be that the three WaterAid Ghana supported districts will recognize and adopt systems, processes and guidelines of CWSA for effective delivery of water services. WaterAid Ghana, communities and DA staff will understand what it takes to reach full coverage and to sustain services. Tools and models for attaining the vision, district level coordination and harmonization will be improved. Lessons learned will be disseminated to an international audience in order to prepare for replication of the Project approach in Burkina Faso, Ethiopia, Mali and Nigeria.

Safe Water Network

Safe Water Network (SWN) was co-founded in 2006 by the late actor and philanthropist Paul Newman, along with prominent civic and business leaders. An esteemed international board comprising leading water authorities and business leaders contributes to an increasingly influential organization, focused on empowering communities around the world to overcome the challenges to local sustainability. In 2008, Safe Water Network established field offices in Accra, Ghana and New Delhi in India. SWN works with Ghana government at all levels and collaborate with both the public and private sectors to overcome the country's water problems. SWN is presently testing a model for a market based approach to WASH service delivery in selected communities in 4 regions in Ghana.

Within the framework of the partnership, SWN will apply its operating model using market based approaches for community water supply and leverage best practices from the models and tools of service delivery approach in their districts of operation. The outcome of the cooperation will be that the two SWN supported districts will recognise and adopt systems,

processes and guidelines of CWSA for effective delivery of water, leveraging SWN's operational model and field implementation experience. The learning will inform sector dialogue and the development of a Public Private Partnership model for the rural water sub-sector of Ghana. Lessons learned will be disseminated to an international audience in order to prepare for replication of the project approach in Burkina Faso, Ethiopia, Mali and Zambia.

World Vision

World Vision is a global Christian relief, development and advocacy organisation dedicated to working with children, families and communities to overcome poverty and injustice with one goal: the sustained well-being of children, especially the most vulnerable. World Vision serves all people, regardless of religion, race, ethnicity, or gender. Over several decades World Vision has expanded its work throughout Asia, Latin America, Africa, the Middle East and Eastern Europe and have embraced broader community development model and established an emergency relief division. World Vision started working in Ghana in 1979. It currently implements 34 Area Development Programmes (ADPs) in all the 10 administrative regions in Ghana and seven major special projects. These directly benefit about two million people through health and nutrition, water and sanitation, education, food security, micro-enterprise development and Christian commitments programmes.

Within the framework of the partnership, World Vision will be responsible for implementing the models and tools of service delivery approach in equitable sustainable ways for scaling these up in their districts of operation using its own partner organizations and district staff. CWSA, IRC and World Vision will collaborate to improve water quality management, sector learning and sustainable services. The outcomes of this collaboration will be that the five World Vision supported districts will recognize and adopt systems, procedures and guidelines of CWSA for effective water service delivery. World Vision, communities and District Assembly staff will understand and scale up successful sustainable service delivery models and tools; and district coordination and harmonization will be improved. Lessons learned will be disseminated to an international audience in order to prepare for replication of the Project approach in Burkina Faso, Ethiopia, Mali and Zambia.

Desert Research Institute

Based in the United States of America, the Desert Research Institute (DRI) is a global leader in providing science, technology and innovation to sustain Earth's environment and to improve people's lives. DRI's work in Ghana began in the early 1990s and has provided technical support and capacity building to World Vision, WaterAid and Unicef staff in the use of geographical measurement tools for siting of boreholes, remote sensing, water resource mapping and general WASH capacity building in water resources management. With the recent creation of the International Water and Sustainability Centre, DRI is expanding the scope of work to include the software aspect of WASH.

Within the framework of the Partnership, the project will foster linkages with CWSA and the Water Resources Commission to improve integrated water resources management in districts WASH planning and improve efficiency in mapping and siting of boreholes. The

hydrological data gathered over the years will be used to create databases and maps for the participating districts and build their capacity to be able to use the data. DRI, CWSA and IRC will jointly pilot the Circuit Ridder Methodology in one district in Ghana to improve on efficiency of operational management of water services. The outcomes of this cooperation will be that Foundation Grantees and participating districts understand Integrated Water Resources Management issues and apply the knowledge for for planning and water service delivery to enhance effective use of water services for improved livelihoods. Synergies between CWSA, Water Resources Commission and the grantees in the application of Water Resources Management will be enhanced.