



IRC Seminar - 18 June 2015, 15:00-18:30

## The human factor in WASH change processes

Drivers for change among staff of WASH sector organisations

Humanity House, Prinsegracht 8, The Hague, the Netherlands

### About the seminar

IRC focuses its efforts on processes of change in the water, sanitation and hygiene (WASH) sector towards more sustainable and cost-effective service delivery. However, the adoption of promising approaches and good practices in such processes often remains limited, as a result of factors such as: resistance to change, innovations that are not suitable to context and limited capacity in WASH sector organisations. A less well-understood aspect is the culture of WASH sector organisations, particularly at the level of individual staff. We have little insight in the culture, attitudes and values of staff in local government, NGOs and other organisations providing WASH services. This seminar aims to strengthen the understanding about this human factor in WASH change processes.

### Programme

14:45-15:00	Arrival and registration of participants Coffee and tea/networking
15:00- 15:10	<ul style="list-style-type: none"><li>Welcome: <b>Patrick Moriarty</b>, CEO, IRC</li><li>Moderation: <b>Madeleen Wegelin-Schuringa</b>, Senior Advisor, KIT</li></ul>
15:10- 15:35	Of brokers and translators: Local NGO staff juggling conceptual and practical demands in water development, by <b>Maarten Onneweer</b> , Program Officer and Consultant, RAIN
15:35- 16:00	Factors for success in learning and change, by <b>Luuk van Kempen</b> , Post-doc researcher and lecturer, Radboud University
16:00 – 16:20	Co-creating solutions: lessons from Ghana, by <b>Vida Dutti</b> , Director IRC Ghana
16:20 – 16:40	Learning for effectiveness: cultural aspects of the WASH sector, by <b>Jo Smet</b> , IRC
16:40 – 17:20	Panel & plenary discussion
17:20 – 17:25	Closing remarks and an invitation to drinks and networking
17:25 – 18:30	Drinks, also to mark the retirement of our colleague Jo Smet after a career of 35 years in the WASH sector

## About IRC

IRC is an international think-and-do tank that works with governments, NGOs, entrepreneurs and people around the world to find long-term solutions to the global crisis in water, sanitation and hygiene services. At the heart of its mission is the aim to move from short-term interventions to sustainable water, sanitation and hygiene services.

With over 45 years of experience, IRC runs programmes and projects in more than 25 countries and large-scale projects in seven focus countries in Africa, Asia and Latin America. It is supported by a team of over 80 staff across the world.

## Contact

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## Route

Venue: **Humanity House**, Prinsegracht 8, 2512 GA The Hague. How to get to Humanity House? Follow this [link](#) to for the directions.

## Speakers



**Maarten Onneweer** studied Cultural Anthropology and Development Sociology at Leiden University, The Netherlands. For his PhD research, he specialised in the ethnographic history of water development technology and development organisations in the Kitui district of Kenya. Spent 1.5 years in the Kitui district doing ethnographic research on organisations, particularly water development engineers and extension staff. From 2006 to 2012, he lectured on Development Anthropology, Environment and Natural Resources, Political Ecology and Gender at several Dutch Universities.



**Dr Luuk van Kempen** has a Ph.D. in Economics and works as post-doc researcher and senior lecturer at the Centre for International Development Issues (CIDIN) & Department of Cultural Anthropology and Development Studies, Faculty of Social Sciences, Radboud University Nijmegen.



**Vida Duti** is the country director of IRC Ghana, before that she was country coordinator for Triple-S (Sustainable Services at Scale). Her expertise includes programme management and coordination, knowledge management, sector change process management and organizational development and partnerships management.



**Jo Smet.** In the early 80s, Jo Smet (65) went to Tanzania for the Dutch Ministry of Foreign Affairs, where he amongst other things taught at the University and the Water Resources Institute of Dar es Salaam. Later on he worked for IRC in countries like Ethiopia, Uganda, Rwanda and Namibia. As an engineer, Smet's main experience is in water and sanitation technology in rural and poor urban areas in Africa and Asia.

## Moderators



**Madeleen Wegelin-Schuringa** is a social scientist with over 30 years of experience working on different development subjects: Reproductive Health including HIV & AIDS, water and sanitation, disaster recovery, slum improvement and community mobilisation. Her expertise includes SRHR and HIV programming and strategy development; Capacity development and training; Civil society strengthening; Multi-sectoral strategy development and evaluation.



**Dr Patrick Moriarty** is a Civil Engineering by first degree and Water Resource Management expert. He has over 20 years' experience on a broad range of issues around water, its management and its use in improving human wellbeing, predominantly in Africa and South Asia. His main area of interest is in how sector wide change processes can be ignited and supported to bring improved services (and more sustainable resource use) to a country's citizens. He finds the most professional satisfaction working in the messy interface between policy, applied research and practice.